

Memorandum

TO: Averett University Health Plan Members

FROM: Kathie Tune

DATE: September 14, 2011

RE: Express Scripts and Walgreens

I hope that this finds you doing well. We want to let you know of an upcoming change concerning Walgreens. Walgreens has publicly announced it will stop participating as a provider in our pharmacy network starting January 1, 2012. Walgreens wants to raise the cost of our prescriptions. Even if you do not see a difference in the amount you pay at the pharmacy today, these costs can affect your future premiums.

We and Express Scripts – the company that manages your prescription-drug benefit – are very committed to keeping your prescription drugs affordable and accessible. Express Scripts will continue to ensure that you have convenient access to the care you need.

On average, there is **another network pharmacy within one-half mile of a Walgreens pharmacy**, ready and eager to help you with all your prescription needs. **You can move your prescriptions to one of these pharmacies in your neighborhood now** and avoid having to change pharmacies later.

It's easy to change pharmacies now

Transfer your prescriptions to your new pharmacy by doing **one** of the following:

- Take your prescription bottle to your new pharmacy; they will contact your old pharmacy to transfer your prescription.
- Call your new pharmacy and ask them to contact your old pharmacy.
- Ask your doctor to call your new pharmacy with your prescription information.
- Visit www.StartHomeDelivery.com to begin receiving up to a 90-day supply of your maintenance medications at home.

You can also find a complete list of local participating pharmacies by signing in to www.express-scripts.com and clicking on Find a Pharmacy. **If you have any questions, please visit [express-scripts.com](http://www.express-scripts.com) or call 877.508.1379.**

****Important Notice:** Just recently Walgreens has purchased several local pharmacies, **Commonwealth Pharmacy and Professional Pharmacy**. This change would apply to prescriptions filled at these locations as well starting January 1, 2012.



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- > [Research](#)
- > [Investor Information](#)
- > [Press Room](#)
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Your prescriptions. On the go.




When it comes to **your** prescriptions
we understand what matters to **you**.


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Express Scripts and Medco to Merge
Combination will improve health outcomes and lower medicine costs for American families. [Learn more](#)




**Walgreens Pharmacy Customers:
Plan Now for Upcoming Network Change**
[Find out more about this change](#) and how you can move your Walgreens prescriptions.



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Drug Trend Report
2010

Complex Challenges - New Solutions

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NOTICE: For questions about safeguarding your personal information at Express Scripts go to www.esisupports.com.

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- > Services
- > Industry Research
- > Investor Information
- > Press Room
- > Careers at Express Scripts

Services

Walgreens Pharmacy Customers: Plan Now for Upcoming Network Change

At Express Scripts, we're committed to keeping your prescription drugs affordable and accessible. That's why we negotiate cost-competitive agreements with all of our participating retail pharmacies. Unfortunately, Walgreens' proposed 2012 prices are much higher than the other pharmacies within our network. If we accepted Walgreens' rate, their higher costs may affect your future premiums.

As a result, **Walgreens* will no longer be a participating provider in our pharmacy networks effective Jan. 1, 2012.**

It's Easy to Change Pharmacies

You can **move your Walgreens prescriptions to another pharmacy now** and avoid having to change pharmacies at the end of the year. Simply ask your new pharmacy to call Walgreens or take your current prescription bottle to your new pharmacy.

Find Another Pharmacy Now

- ➔ [See pharmacies in my area that serve Express Scripts members](#)

With tens of thousands of pharmacies in the general Express Scripts network, there is usually one within one-half mile of a Walgreens. **Note:** Inclusion on this list does not imply that a pharmacy is in your plan's network.

- ➔ [Find a pharmacy in MY plan's network](#)

Sign in (or register if you're new to our website) to find local participating pharmacies that are ready to serve you.

- [Start home delivery and enjoy the convenience of the Express Scripts PharmacySM](#)

Now is a good time to consider moving the **medications you take on an ongoing basis** to the Express Scripts Pharmacy.** There's no extra cost and your prescriptions are delivered free. And with auto refills, your medication will always be right where you need it ... at home.

*Walgreens-owned affiliates include Duane Reade, Happy Harry's and OptionCare.

**Not all prescription-drug plans are the same. Check your plan to determine whether you have home delivery from the Express Scripts Pharmacy.

Goes to member portal login page, then Find a Pharmacy

<http://www.express-scripts.com/members/quicklink/pharmacy>