

Effective February 28, 2016, please use the following information to contact the FSA Student Loan Ombudsman Group.

Via on-line assistance: <https://studentaid.ed.gov/sa/repay-loans/disputes/>

Via telephone: 877-557-2575

Via fax: 606-396-4821

Via mail: FSA Ombudsman Group
P.O. Box 1843
Monticello, KY 42633