



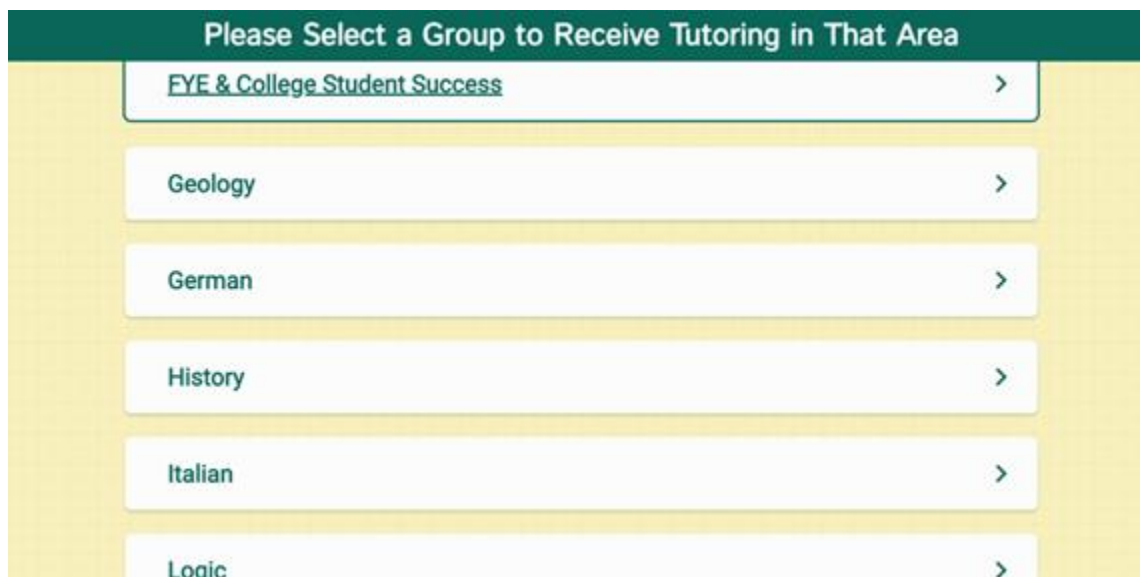
NetTutor Student Support Resources

[Student Information Video](#) – includes a more detailed overview of NetTutor’s tutoring features available for students

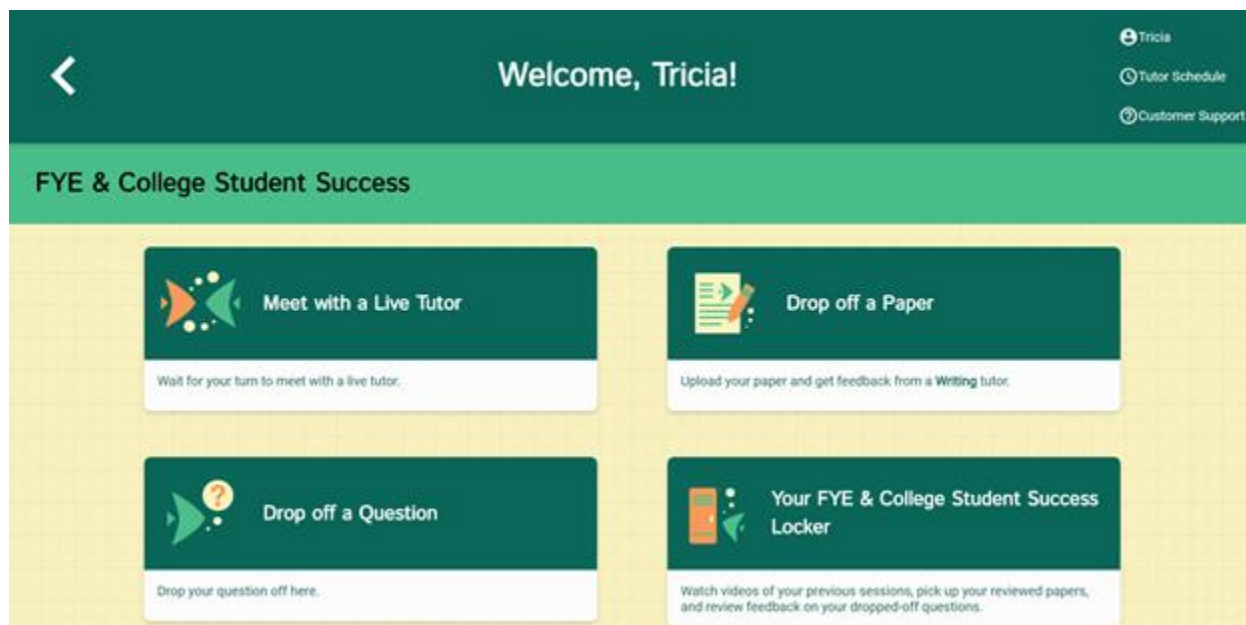
To access free online tutoring support from NetTutor, first sign in to Canvas and click on the **Courses** tab and then click on **NetTutor** tab within the course –

The screenshot shows a Canvas LMS interface. On the left is a navigation sidebar with icons for Account, Admin, Dashboard, Courses (highlighted in yellow), Calendar, Inbox, Commons, Studio, and Help. The main content area is titled "ADA501-G01-AUFA19 Thinking Analytical" and features the Averett University logo (a classical building facade) and the text "AVERETT UNIVERSITY SINCE 1859". Below the logo, the course title "ADA501: Thinking Analytically" is displayed. Underneath, there is a "Course Description" section followed by a "Course Outcomes" section with a bulleted list of four outcomes (CLO1-CLO4). On the right side of the page, there are buttons for "View Course Stream" and "View Course Analytics", and a "Coming Up" section with a "View Calendar" link and the text "Nothing for the next week". The "NetTutor" option in the sidebar is also highlighted in yellow.

Choose the content area for which you need help.



The NetTutor dashboard provides 3 support resources, as well as a locker.



Meet with a Live Tutor:

Directs you to an information page where a tutor will be available soon.

Welcome to NetTutor Exit

There is currently 1 student ahead of you in line. Thank you for your patience.

We are here to help

You will be directed to the first available tutor, usually within a few minutes. **Keep this window open while you are waiting.**

When it is your turn, you will hear a bell and you will be sent to the Whiteboard where you can collaborate with your tutor. Be sure to turn up the volume on your computer so you can hear when it is your turn.

Your tutoring session will be private. When it is over, you can review the material you covered in your session by visiting your locker.

It is difficult to estimate your exact waiting time because we believe each student deserves a full, helpful session and their tutor's undivided attention. This will be the level of support you receive too!

But what if I have to go?

No problem. Use the Whiteboard to hash out the details of the question you wanted to ask. Then, leave your question for the tutors, and they will respond back to you.

Before you get started, give your question a title and then click the button below.

Give your question a title to refer to later

30 characters remaining

Craft Your Question

While you are waiting, here are some study tips you can try

Review your lesson material by re-reading your textbook, reviewing your class notes or presentation, or going through the example problems. Doing this can help clarify something you may have missed.

Drop off a Paper:

Directs you through three prompts to drop off your paper. First, name your paper and describe the assignment.

< Drop off your Paper QA Tutor Schedule Customer Support

Basic Information **Format** File

Paper Name

Give your paper a title so you can refer to it later.

100 characters remaining

Tell us about your assignment and how we can help

Describe your paper and any special instructions for the tutor.

300 characters remaining

English is not my first language.

> Next

Second, tell the tutor what you need help with.

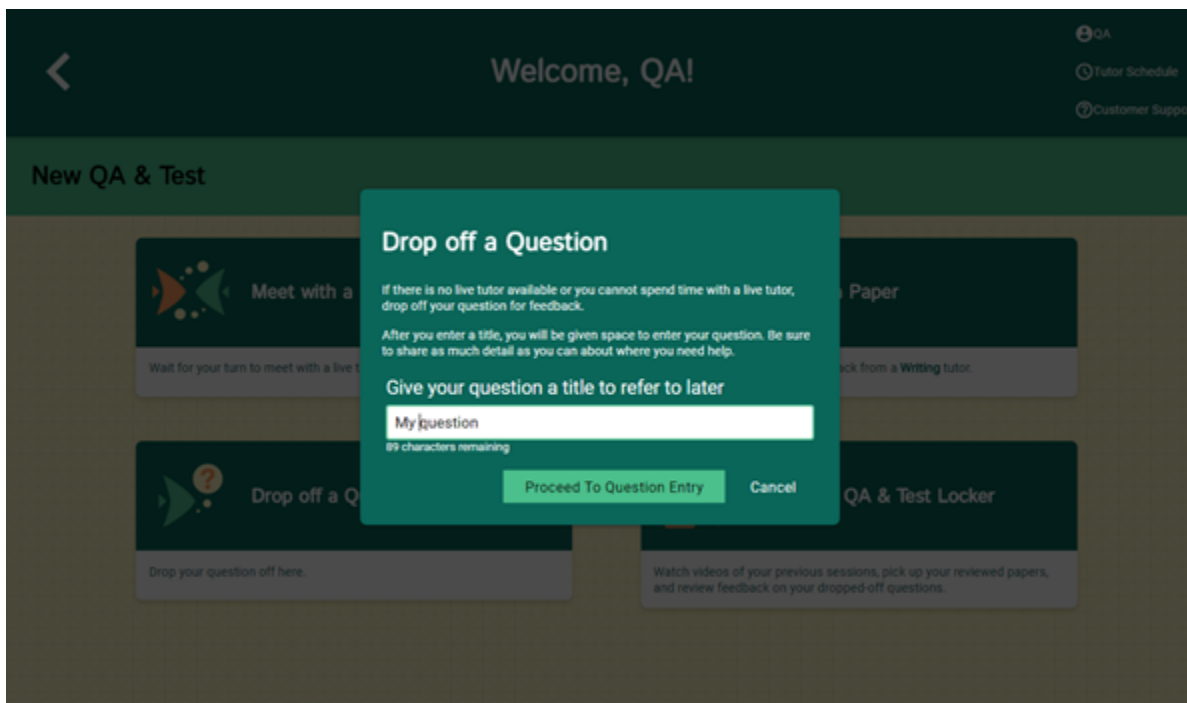
The screenshot shows a web form titled "Drop off your Paper" with a dark green header. The header includes a back arrow, the title, and links for "QA", "Tutor Schedule", and "Customer Support". Below the header is a navigation bar with three tabs: "Basic Information", "Format", and "File", with "File" being the active tab. The main content area is light yellow and contains a white box with the instruction "Select two areas of feedback." followed by ten checkboxes arranged in two columns: Topic Development, Focus/Thesis Statement, Organization, Grammar & Mechanics, Word Choice, Sentence Structure, Sentence Variety, Transitions & Fluency, Paper Format, and Citations & References. Below this box are two dropdown menus: "Citation Style" and "Paper Type", both with the placeholder text "Select the citation style of your paper." and "Select the paper type." respectively. At the bottom, there is a field for "How long should your paper be?" with a value of "0" and the unit "Pages".

Third, upload your paper. Papers have a turnaround time of 48-72 hours.

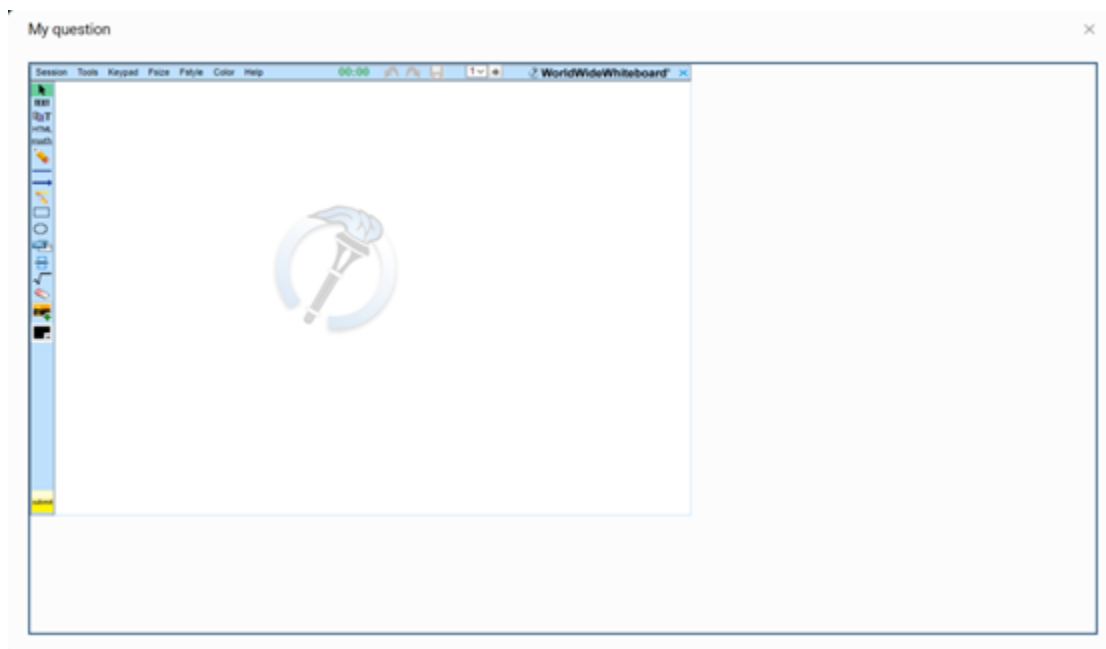
The screenshot shows the same "Drop off your Paper" form, but now the "File" tab is active. The main content area is light yellow and features the heading "Drag and Drop or Upload Paper". Below this is a large dark green rectangular area with the text "Drop Your File Here" and a white upward-pointing arrow icon. Underneath this area is a button labeled "Choose A File" with a small upload icon. At the bottom left, there is a "Previous" button with a back arrow, and at the bottom right, there is a "Next Step" button with a rightward arrow.

Drop off a Question:

Directs you through two prompts to drop off your paper
First, name your question.



Second, use the white board to ask your question. Once you have finished your question, click the "Submit" button in the lower left-hand corner.



The Locker:

Your locker stores all your NetTutor sessions. You can review your live tutoring sessions, retrieve papers you have submitted for feedback, or gather responses to your submitted questions.

