

We are so very pleased to announce two promotions within Averett Online and our Student Services team. Liz Cervantes has been promoted to Associate Director of Student Readiness, Retention and Persistence and Ashley Patterson has been promoted to Student Readiness Coach and Support Services Coordinator.



As the Associate Director of Student Readiness, Retention and Persistence Liz will oversee all functions and activities assigned to AU Online Readiness, Retention, and Persistence programs, including but not limited to new starts; orientation and onboarding; Manage and Monitor (attendance and grade tracking); early alerts; tutoring; and student success efforts related to at-promise students. Liz will design, implement, evaluate, and assess programs that address the barriers our students face towards persistence. Liz will continue to maintain an advisee caseload and supervise the Student Readiness Coach and Support Services Coordinator and our Graduate Teaching Assistant.



As the Student Readiness Coach and Support Services Coordinator, Ashley will coordinate and provide support to both newly admitted and readmitted students. She will provide support for all AU Online Readiness, New Start, and Orientation programs and manage the AU Online Early Alert process and support student success efforts related to at-promise students. Ashley will facilitate placement testing and oversee the day-to-day operation of AU Online tutoring programs and resources. Ashley will maintain a small advisee caseload and report to the Associate Director of Student Readiness, Retention, and Persistence.

Please join us in congratulating Liz and Ashley!