Forgetting and Joining Wi-Fi network

Forgetting the network

For Windows 10 machines (This is only if your machine connects wirelessly)
1. Click the Network icon in the bottom right corner of your screen
2. Click **Network & Internet Settings**
3. Click **Manage Wi-Fi settings**
4. Under **Manage known networks,** click the network you wish to "forget" (AU Secure, VIP Net)
5. Click **Forget.** The wireless profile is deleted

Windows 7
1. Open Network and Sharing Center
   a. In the bottom right hand corner, click the icon that looks like stair steps
   b. Alternate navigation: **Start-Control Panel-View network status and tasks**
2. Click **Manage wireless networks** (located in the left panel)
3. Ensure the correct network is selected, then click **Remove**
4. Click **Yes**

Apple iOS
1. From Home Screen go to settings > Wi-Fi
2. Select the network you would like to forget and tap Forget this network
3. Then tap forget to confirm

Mobile Devices
Android
1. Open **Settings** on your device, and tap on the **Wi-Fi** icon to access the Wi-Fi network options
2. Tap <u>and hold </u>the **Wi-Fi network** you wish to forget, then select **Forget Network** from the menu that appears

iPhone
1. Open **Settings** on your device, and tap on the **Wi-Fi** network options
2. From the list of Wi-Fi networks, select the one you wish **to forget,** and tap **Forget This Network** from the details page.

Joining (Reconnecting) to the network – using AU Secure as the example

Windows 10
1. Click the network icon in the bottom right corner of your screen. The icon that shows will depend on your current connection state. More than likely, you will see the "globe" icon.
2. Choose the Wi-Fi network you want, then select **Connect**
3. You may or may not be required to type in your credentials, if so, just use your network username and password.
4. Select **Next**
5. Choose **Yes** so your computer will be discoverable on the network

Windows 7
1. Open Connect to a Network
   a. In the bottom right corner, click the icon that looks like stair steps
   b. Alternative navigation: click **Start-Control Panel-View network status and tasks-connect to a network**
2. Click the preferred wireless network
3. Click **Connect** (If desired, ensure Connect automatically is selected)
4. Enter your credentials and Hit OK

Apple iOS
1. From Home Screen go to settings > Wi-Fi
2. Make sure Wi-Fi is turned on
3. Tap the name of the network you wish to connect
4. Enter your credentials
5. After you have joined the network, you will see the check mark next to the network and the Wi-Fi symbol in the upper right hand corner

Mobile Devices
Android
1. Open **Settings** on your device, then tap **Wireless & Networks,** then Wi-Fi settings
2. Select the desired network
3. If prompted for credentials, enter your network username and password
4. If you are asked to accept a certificate, click **Yes**